



Establishment of Online Grievance Redressal Mechanism

Web Site : www.msec.edu.in

URL : <https://msec.edu.in/counselling.html>

Counselling & Grievance Redressal

Supporting students in academic, personal, and career development with care and integrity

Role of Counselling

The emerging role of counselling involves helping students to complete their academic objectives; the reduction of student attrition is a priority. Counselors must perform the roles of student developers and guides for learning. They communicate the importance of skill building and other academic requirements, encouraging students to build a pattern of success. Essential qualities include professional mission, rapport, and empathy.

Responsibility

As student developers, counselors should emphasize academics realistically and vividly. They are responsible for providing counseling, information, and support services to help students make informed educational and career choices. Development includes social, intellectual, psychological, and ethical dimensions.

Counselor Services

- Assessing student ability using placement tests and interest inventories
- Clarifying education and career goals
- Helping students utilize college resources

Grievances and Redressal

Meenakshi Sundararajan Engineering College ensures fair treatment of all community members. The grievance procedure ensures prompt and just

Grievance Redressal Cell

Established to address genuine student concerns efficiently, promoting transparency and a harmonious campus atmosphere.

- Academic grievances
- Non-Academic grievances

Objectives:

- Ensure fair and impartial grievance redressal
- Maintain a respectful and responsive environment
- Promote cordial student-teacher relationships

Functions:

- Review and act on written student grievances promptly
- Submit reports to authorities
- Seek guidance on unresolved cases

Useful Links

Code of Conduct

Counselors

Dr. S. Suganthi, Ph.D



Meenakshi Sundararajan Engineering College

(An Autonomous Institution)

(Managed by I.I.E.T Society, Approved by AICTE, New Delhi, Affiliated to Anna University, Chennai, Accredited by NAAC with 'A' grade and NBA for programs applied, Recognized by UGC with 2(f) & 12(B) status, Recognized Research Institute by Anna University, Chennai)

363, Arcot Road, Kodambakkam, Chennai – 600 024, Tamil Nadu, India.



Established: 2001

Dr.S.V.Saravanan, B.E., M.E., Ph.D., M.B.A., D.Litt., (H),
PRINCIPAL.

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 **Grievance Submission**

 [Click here for online grievance submission for Students](#)

 [Click here for online grievance submission for Faculty](#)



Student Grievance Redressal Committee (SGRC)

sundari@msec.edu.in [Switch account](#) 

Not shared

* Indicates required question

 MEENAKSHI SUNDARARAJAN ENGINEERING COLLEGE
Kodambakkam, Chennai

Accredited by National Board of Accreditation (NBA) for programs applied
Accredited by National Assessment and Accreditation Council (NAAC) with A Grade

Name of the Student
Your answer

Register Number
Your answer

Degree / Branch
Your answer

Year / Semester
Your answer

E-Mail Id
Your answer

Type of grievance *

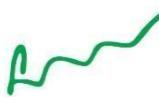
Class
 Hostel
 Computer / Internet access
 Scholarship
 Safety / Security
 Infrastructure
 Harassment
 Other:

State your grievance *
Your answer

Submit  Clear form 

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